

PRODUCT: Breeders' Cup – Tournament Edition

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Breeders' Cup – Card Printer Cleaning

If the Card Reader / Writer is not printing correctly onto the Racehorse cards please follow the steps below to clean the Print Head on the Card Reader / Writer.



1. Open up the Control Panel so you can access the Card Reader / Writer. Next open the Card tray on the Card Reader / Writer. The Print Head is located on the Card Tray Cover as shown in the picture above.
2. If the Print Head is dirty it will have a black tar covering the silver bar shown in the picture above. The black tar on the Print Head causes the thermal printer to not print correctly.

Before you attempt to clean the Print Head, make sure the Print Head has cooled down. You can permanently damage the Print Head by trying to clean it while it is hot. If you have just printed a racehorse card from the Card Reader / Writer we recommend letting the thermal Print Head cool down for at least 15 to 30 minutes.

3. Use a soft cloth and Isopropyl Alcohol to clean the Print Head. Make sure to clean off all the black tar that is on the silver part of the Print Head. Be very careful not to get the Isopropyl Alcohol on any other parts of the printer as it may cause damage to the plastic and rubber parts on the Card Reader / Writer.
4. Once you have cleaned the Print Head, go into the Operator Menu, Diagnostics, and then into Card Test and do a Print Test to make sure the Card Reader / Writer is working correctly. You can see in the picture above how bad the Card Reader / Writer was printing before, and how good it works after we cleaned the Print Head.