



PRODUCT: EA SPORTS™ PGA TOUR® GOLF

ISSUE: The glass display shield on some cabinets may slide up if players hit the glass when they use excessive force to hit the trackball.

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Symptom: A piece of wood that stops the glass display shield from sliding up may become dislodged after repeated blows to the glass, due to players hitting the trackball with excessive force.

Solution: Install two wood cleats to stop the glass from sliding up, and install a wood spacer on the bottom brace to prevent the glass from flexing. These parts are provided in the Glass Fix Kit from GLOBAL VR®.

Note: If a player uses excessive force when hitting the trackball, the display shield glass may slide up. Modifications must be completed to prevent the glass from sliding.

Scope: EA SPORTS™ PGA TOUR® GOLF cabinets with serial numbers PGA100500—PGA100850. This fix can also be used on other cabinets that may show the same symptom.

Installing the Display Shield Glass Fix Kit

Perform the steps described below to install the Display Shield Glass Fix Kit.

Kit Contents:

- Two Wood Cleats
- One Wood Spacer
- Seven #8 x 1¼ woodscrews
- Two #6 x ¾ woodscrews

Tools Required:

- Medium Phillips Screwdriver
- T-25 Torx Security Bit

1. Remove the monitor bezel and glass display shield from the cabinet.
2. At the bottom of the monitor, remove the two screws that secure the wood monitor glass support to the cabinet, as shown in the picture below.



3. Using the two (2) #6 x ¾ woodscrews, secure the wooden spacer from the kit to the brace below the monitor (as shown below), so that it will be under the monitor glass support when it is re-installed.



4. Replace the wood monitor glass support and secure it with the screws removed previously.
5. At the top of the cabinet, remove the four (4) T-25H Security Torx screws that hold the wooden speaker panel to the cabinet, and remove the panel.
6. Install a wooden cleat from the kit on each side of the cabinet, just above the piece of wood that stops the glass from sliding up, as shown by the arrows in step 1 of the picture below. Secure each cleat with two (2) #8 x 1¼ woodscrews.



7. Install the three (3) remaining screws from the kit through the piece of wood that stops the glass from sliding up, to secure it more firmly to the cabinet, as shown by the arrows in step 2 above.
8. Re-install the speaker panel, monitor bezel, and glass display shield.

Optional Quick Fix

1. Cut two wooden blocks, 3/4" X 3/4" X 4" and pre-drill two holes as shown in the picture below.
2. Remove the speaker panel from the cabinet.

Caution: Be extra careful while working with the glass display shield installed.

3. Use two (2) #8 x 1¼ woodscrews to secure a block on each side of the cabinet so that they are against the edge of the glass display shield, as shown in the picture below.

