



PLEASE READ IMMEDIATELY

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KORTEK MONITOR TROUBLESHOOTING

Problem: No picture – Blank screen

Troubleshooting tips: Make sure volume is turned up. Coin up the game and press start - move the track ball and hit start several times. Listen for game sounds. This confirms that the computer is working. (Make sure Volume control is turned UP) Press the menu button on the remote PCB for the monitor (located under control panel) If the On Screen Display (OSD) menu comes up the monitor is working. If the menu does not come up - unplug the VGA video cable from the Video PCB of the computer. If the monitor is working the screen will display “NO SIGNAL”. If the Monitor is working then check the Video card.

Solution: If the monitor has none of the displays from above and the computer is working replace the chassis. Kortek SVGA chassis part number KT2938

Problem: Monitor goes off intermittently but comes back after being powered down and back on.

Solution: Monitor may be tripping a protection circuit. Locate the SCREEN CONTROL on the back of the Flyback (bottom control) usually has white paint to mark its position. Very slightly turn this control to the right.

For Kortek Monitor Service, Contact:
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