



Priority Level: Low — Useful Information		
Attention:	All Service Personnel	Bulletin: SB-048 Date: 11/23/2011
Products:	All Current Products	
Issue:	Turn off Power before Connecting Game Dongle	

Symptom: In some cases, when a user connects or disconnects the USB Game Dongle with the system computer powered on, the Game Dongle is damaged and becomes unusable.

Cause and Solution: As a precaution, GLOBAL VR recommends that you always turn off the system computer before connecting or disconnecting the game dongle.



USB Game Dongle

If you need assistance, please contact GLOBAL VR Service at **408.597.3437** or **techsupport@globalvr.com**.