



<b>Priority Level: Low — Useful Information</b>		
<b>Attention:</b>	All Service Personnel	<b>Bulletin:</b> SB-014 <b>Date:</b> 7/27/2005
<b>Products:</b>	EA SPORTS™ PGA TOUR® Golf Challenge Edition	
<b>Issue:</b>	SmartCard Dispenser ejects purchased cards rather than holding them for customers to take.	

**Symptom:** When a customer purchases a SmartCard from the dispenser in a PGA TOUR® Golf Challenge Edition cabinet, the dispenser immediately ejects the card, rather than holding the card for the customer to take.

**Solution:** If you would prefer to have the dispenser hold the dispensed card for 30 seconds, allowing the customer to take it before it is ejected, perform the steps below.

1. Locate the **Black & White** wire from **Pin 4** of the SmartCard dispenser connector.
2. Cut the **Black & White** wire right at the SmartCard dispenser connector, as shown in the picture below.



3. Test the SmartCard dispenser to verify desired operation.

**Note:** Cutting the wire removes the signal that causes the card dispenser to immediately eject the card.