



**PRODUCT:** PGA Tour Golf  
**ISSUE:** Video Cards Overheating FAQ

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These are the common problems that could exist if the video card is overheating due to a bad fan, or high cabinet temperature. The quickest way to verify your monitor is in relative working condition is to un-plug the video cable connected to the computer's video card while the monitor is powered ON. When the monitor's video cable is disconnected from the computer, a NO SIGNAL message is displayed on the monitor screen. If the Monitor does not display the NO SIGNAL message you could have a faulty monitor.

Symptoms of an Overheating Video Card:

- As the game is started on the golf course, the video graphics will freeze, or lock up, and the computer will reboot on its own. This problem mostly occurs when the cabinet has been powered on for a long time in a warm or hot location.
- There is no picture on the monitor, but you can hear the game attract mode in the speakers. This is usually caused by a dead video card that does not put out a picture at all. You can verify the monitor is working by un-plug the video cable connected to the computer's video card to see the NO SIGNAL message on the monitor.
- When the cabinet powers on, you might see streaks or square graphic distortions in the GLOBAL VR symbol on the monitor, during the boot up process. These graphic distortions will be in variable places across the screen and are not associated with the monitor.

Visually verify the fan is spinning correctly on the video card. You can use your finger to momentarily stop the fan. When you un-block the fan, it should immediately pick up RPM speed again. A bad fan will spin slow, and sometimes will make a funky noise as it is spinning.